

COMPANY POLICY

Annex 2 to the MQ Rev.01 of 06/15/2023

WE HAVE ENGINEERING IN OUR HEAD AND SUSTAINABILITY IN OUR HEART

We believe in innovation inspired by the principles of sustainability, capable of generating profit and simultaneously improving the quality of life.

We believe in the value that companies can share with society and the environment through innovation.

Because people's decisions are guided by our value proposition.

We invented the natural solution to replace single-use plastic and bioplastic objects with sustainable products of new generation.

Our products are entirely made of paper coated with Qwarzo®, i.e. FSC® - PEFC paper treated on the surface with a completely natural microscopic silica coating. Qwarzo is the solution for plastic and bioplastic objects no longer permitted by the EU Directive 2019/204 on Single Use Plastic (SUP). And not only these. We offer a new generation of Qwarzo® Coated Paper products.

The Management of Qwarzo S.p.A., aware that the market requires increasing performance in terms of quality, reliability, safety and respect for the environment, it has defined a Policy that guides within the Company and establishes the methods for achieving the established commitments and objectives.

MAINTENANCE OF AN OPTIMUM STANDARD OF SAFETY AND PRODUCT QUALITY

- Adoption and maintenance of an Integrated Management System for Quality and product safety, based on the UNI EN ISO 9001 standard, on the BRC Product consumer Standard;
- Compliance with current laws and regulations;
- Adoption of good production practices (GMP) in compliance with hygiene, health and product safety standards;
- Sharing of objectives for Product Quality and Safety with the entire staff;
- Compliance with the regulations in force in the countries in which we operate and export;
- Careful selection of suppliers and creation of a mutual collaborative relationship;
- Control settings on raw materials, semi-finished and finished products;
- Implementation and maintenance of a traceability system;
- Commitment to implement and maintain a suitable system for managing risks and opportunities.

PRODUCTIVITY AND INNOVATION

- Increase in company activity and production;
- Orientation and permanent commitment to improve the performances and effectiveness of the systems set up;
- Monitoring of production and maintenance activities aimed to improve efficiency and to reduce waste:
- Installation of latest generation systems to guarantee advanced technology in terms of: guarantees of control, efficiency and integration with the company management system, simplification of work, punctual monitoring of safety and product quality and monitoring of company processes.

RESEARCH OF CONTINUOUS CUSTOMER SATISFACTION

- Orientation to satisfaction and fulfilment of the present and future needs of customers, interested parties and their requirements, including those deriving from mandatory regulations;
- Strong attention to the specifications requested by customers;
- Development of products compatible with new market demands.

SAFETY IN THE WORKPLACE

- Compliance with current laws and regulations;
- Execution of a correct risks assessment and management relating to health and safety at work;
- Information and training of staff.



COMPANY POLICY

Annex 2 to the MQ Rev.01 of 06/15/2023

ETHICS AND SOCIAL RESPONSIBILITY

QWARZO S.p.A. has also defined its commitments and implementation principles to be followed and developed to ensure compliance with social responsibility and business ethics which it deems essential for carrying out its business, in order to enhance and protect all personnel included in the sphere of control and influence of the organization.

The ethical and social requirements that the company has decided to respect are based on the Universal Declaration of Human Rights, on ILO documents and other international standards regarding human and labour rights, as well as on national laws, among which:

- Do not use or encourage the use of child labour;
- Do not use or encourage the use of forced and obligatory;
- Do not carry out discrimination of any nature;
- Freedom of association and right to collective bargaining;
- Respect for the personal freedoms of each individual worker;
- Correct management of salaries and working hours.

In this regard, the Management continuously works to:

- Create working relationships based on mutual respect and trust at all levels of the organization;
- Promote a participatory and dialogue model with all staff;
- Avoid any form of discrimination and marginalization by eliminating the causes and/or dysfunctions in the work organization that could, even unintentionally, create discrimination;
- Apply an equal opportunity criterion to all levels of staff (hiring, training, development, promotion);
- Activate a gradual involvement of suppliers in the ethical path undertaken, in order to consider them as partners also on issues of social responsibility.

The Policy is considered valid and appropriate for the Company's purposes, is based on a structural framework aimed at defining its specific objectives; it is communicated and diffused to all staff, so that it is understood and implemented as a guiding principle of the activity, it is subject of periodic review to continuously ascertain its validity and its state of update.

The Management, 06/15/2023

fours's Ina